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Exhibit 8	Call Handling Agreements - Copies of the signed agreements between the PSAP and the public safety agencies in a single system. Copies of the signed agreements between PSAP's in adjacent systems or, in the absence of a PSAP, the public safety agencies whose jurisdictional boundaries are adjacent. These agreements shall describe the primary and secondary methods to be used by requesting parties within their respective jurisdictions.
Exhibit 9	Aid Outside Normal Jurisdictional Boundaries Agreement - A copy of the signed annual agreement between the PSAP management and all public safety agencies in a single system and in different systems but whose jurisdictional boundaries are adjacent. This agreement shall provide that, once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries. A copy of the above agreement shall also be certified and filed annually with the Attorney General.
Network Diagram	Diagram provided by the lead telephone company showing trunking arrangements.
Test Plan	The 911 System's overall plan detailing how and to what extent the network and data base will be tested.



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LETTER OF INTENT

February 22, 2001


Paul Stoffels
Customer Service Manager
Ameritech 9-1-1 Operations
4918 W. 95th Street, Floor 2
Oak Lawn, IL 60453

Dear Mr. Stoffels:

This letter is to confirm our intent to modify an Enhanced 9-1-1 System. The selective routing feature for the enhanced 9-1-1 system will be provided by the local exchange carrier(s). We assume, unless otherwise notified, that the 9-1-1 System will be modified and in operation by September 11, 2001. Public phones under your jurisdiction will also be posted and operational with 9-1-1 coin free dialing.

Enclosed is your copy of our application to the Illinois Commerce Commission for approval for modifying 9-1-1 service. Thank you for your attention to this matter.

Sincerely,



Gerald A. Beeson
Fire Chief and ETSB Chairman

enclosure: application

**Telecommunications Carrier
AFFIDAVIT**

I, Paul R. Stoffels, being duly sworn upon oath, depose and state that I am Customer Service Manager for Ameritech that I have knowledge pertaining to the instruments hereafter described and that the facts set forth in the following instruments are true and correct:

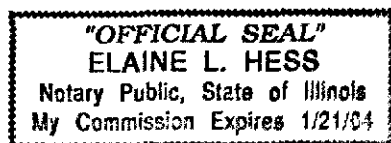
1. Ameritech will not activate the modified 9-1-1 system with database error ratio greater than 1%.

Further Affiant Sayeth Not

Paul R. Stoffels
Affiant

Subscribed and sworn to before me this 21st day of March, 2001.

Elaine L. Hess
Notary Public





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9-1-1 GENERAL INFORMATION

Current Date: February 22, 2001

Proposed Operational Date: September 11, 2001

Submitted by: Village of Oak Park

_____ Final Plan

XX _____ Modification of an Existing System – I.C.C. Docket Number **93-0064** _____

Total Population Served: 53,648

Total Access Lines: 45,943

Total Land Area Covered in Square Miles: 4.5

PSAP 9-1-1 System Liaison to the Commission: *(No Consultants)*

Name: Gregory T. Riddle

Title: Executive Director – West Suburban Consolidated Dispatch Center

Street Address: 400 Park Avenue

City, State, Zip Code: River Forest, IL 60305-1798

Telephone Number: (708) 366-8500

Alternate Telephone Number: (708) 366-7125

COMMUNITIES SERVED

A list of all communities to be served by the proposed 9-1-1 System. Please include the name of community and official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

[illegible]



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NARRATIVE

The modification that is being requested is based on the fact that the Villages of Oak Park and River Forest have entered into an agreement to combine their existing 9-1-1 Public Safety Answering Points (PSAPs) into one operation called West Suburban Consolidated Dispatch Center (WSCDC). The location for WSCDC will be 400 Park Avenue, River Forest, Illinois 60305. More specifically, WSCDC will be housed on the second floor of the River Forest Village Hall. WSCDC will service the area geographic boundaries of the Villages of Oak Park and River Forest.

The immediate change will be in the location of the PSAPs for each Village. The Oak Park PSAP will move from the Police Department in the Oak Park Village Hall at 123 Madison Street to WSCDC's new facilities. The River Forest PSAP will move from its current location in the basement of the Village Hall to the newly constructed facilities on the second floor. WSCDC will purchase all new equipment for the operation of the PSAP. This will include but not be limited to consoles, radio interface equipment, radio infrastructure for improved radio coverage, computers for the CAD system, new telephone CPE, logging recorders with call check functionality, generator back-up, on-line UPS system, and TTY equipment for each position.

The local exchange carrier is Ameritech, which is outlined in Exhibit Number Five (5). WSCDC will continue to use automatic number identification (ANI) and automatic location identification (ALI). The database used to provide the ALI and ANI information will be supplied by the Local Exchange Carrier, Ameritech, and updated on a daily basis.

The system will provide police, fire, and emergency medical services for all the residents of the Villages of Oak Park and River Forest and for those individuals visiting these communities. The emergency medical services are provided by the fire departments. The master street address guides currently in place for the Villages will continue to be used by WSCDC. This will assure all residents are included. All residents within the Village limits of Oak Park and River Forest will have access to the 911 system.

The system is intended that all E911 calls that fall into the Selective Routing Tables for the Villages of Oak Park and River Forest will come to WSCDC. WSCDC is the receiving center for all emergency services provided by the Villages of Oak Park and River Forest. The center is manned on a twenty-four (24) hour basis and is secure from public entry. Initially, calls for police, fire, and emergency medical service will be processed through the use of a sophisticated computer system, voice radio channels, and telephone interconnects.

The Public Safety Answering Point (PSAP) for WSCDC will have a six console positions, which will be equipped with ANI and ALI capability. The PSAP where the ANI and ALI monitors and communications equipment will be located are completely enclosed by masonry walls. All glass in the PSAP is bullet and shatterproof and the doors leading into the PSAP are controlled by key, combination and electronic locks. The main door leading to the Public Safety Building can be controlled electronically from the PSAP and automatically locked. The ANI and ALI controller are located in the computer/communications room that also has a locked door and is only accessible through the PSAP.

The database for the ANI controller will be located in the telephone communications/computer access room that has independent auxiliary power in the event of a power outage, including an Uninterrupted Power Supply System and generator for back-up electrical power.

The telecommunications operators will enter the type and location of the service requested and the CAD computer will validate address, location, and hazard information and recommend which unit to dispatch. The assignment is then transmitted over a radio channel through the use of "voice" radio frequencies or directly to mobile data terminals.

All adjacent agencies that border the geographic limitations of the Villages of Oak Park and River Forest are listed in Exhibit Four (4). They have been contacted about the proposed system.

The WSCDC will maintain the current ability to transfer any misdirected E911 calls to adjacent agencies through the use of a "Speed Dial Call" number dialing system. Radio communications is also available on a common frequency with the communities of Cicero, Berwyn, Elmwood Park, Forest Park, Maywood, and the City of Chicago.

Training has been provided to all telecommunications personnel in the process of dispatching emergency calls for service, including police, fire, and emergency medical services. Training in the use of new equipment will be done prior to the transition to WSCDC. In addition, the telecommunicators will be completely trained in Emergency Medical Dispatch protocols when WSCDC begins operations.

The alternate PSAP for WSCDC will be the Oak Park Police desk in the event WSCDC personnel cannot answer the 911 telephone lines. A trained Community Service Officer will man the Oak Park Police desk on a twenty-four hour basis. From this point wireline E911 calls will over flow to Forest Park Police and Fire Department PSAP located at 517 Des Plaines Avenue, Forest Park, IL, 708-366-2425. If wireless E911 calls should overflow past the Oak Park Police desk, then the Elmwood Park Police and Fire Department PSAP located at 7420 West Fullerton Avenue, Elmwood Park, IL, 708-453-2137, will answer these calls.

Public Education for the proper use of 911 will continue as it has since the inception of the Enhanced 911 System. In addition the public will be informed through public service announcements, Village Newsletter, public speaking engagements, public access television programming, and public notices about the new PSAP and the additional services it will provide both Villages. These will include the EMD Program and the acceptance of wireless 911 calls for both Villages.

Funding for the operation of WSCDC will come from funds allocated by each participating Village. These funds will be a combination of general revenue funds and monies collected by the Oak Park and River Forest ETSBs from their wireline and wireless 911 surcharges.

The existing ETSBs for each Village will remain intact and continue to serve each Village independently. WSCDC will interact with these Boards on a regular basis to exchange information and operational data.

The following exhibits have been included in this application:

Exhibit 3: Listing of System Participants

Exhibit 4: Listing of Public Service Agencies adjacent to the proposed system boundaries.

Exhibit 8 and 9: Agreements between WSCDC and the agencies of the Villages of Oak Park and River Forest.

SYSTEM PARTICIPANTS

[illegible][illegible]

Exhibit 4

ADJACENT AGENCY LIST

A list of public safety agency and existing 9-1-1 Systems adjacent to the proposed system boundaries, their address(es) and telephone number(s). Each agency that appears on this list should also be shown on the map(s) and should have signed a call handling agreement. ***NOTE: Please provide Exhibit 4 on diskette, if possible.**

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Berwyn Police Department	6647 W. 26 th Street, Berwyn 60402	708-795-5600
Berwyn Fire Department	6700 W. 26 th Street, Berwyn 60402	708-484-1644
Chicago Police Department	3510 S. Michigan Avenue, Chicago 60653	312-745-6100
Chicago Fire Department	City Hall Room 105, 121 N. LaSalle Street, Chicago 60602	312-744-4759
Cicero Police Department	4932 W. 25 th Place, Cicero 60804	708-652-2130
Cicero Fire Department	5303 W. 25 th Street, Cicero 60804	708-652-2121
Cook County ETSB	9511 West Harrison Street, Des Plaines 60016	847-294-4744
Cook County Forest Preserve	536 N. Harlem Avenue, River Forest 60305	708-771-1000
Elmwood Park Police Department	7420 Fullerton Avenue, Elmwood Park 60707	708-453-2137
Elmwood Park Fire Department	7420 Fullerton Avenue, Elmwood Park 60707	708-453-2600
Forest Park Police Department	517 S. Des Plaines Avenue, Forest Park 60130	708-366-2425
Forest Park Fire Department	7625 Wilcox Street, Forest Park 60130	708-366-1234
Illinois State Police	125 East Monroe, Room 103-PO Box 19461, Springfield 62794	217-782-7263
River Forest Police Department	400 Park Avenue, River Forest 60305	708-366-7125
River Forest Fire Department	400 Park Avenue, River Forest 60305	708-366-7629



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Exhibits 8 & 9

AGREEMENTS

February 22, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Oak Park Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (*Exhibit 8*)

West Suburban Consolidated Dispatch Center PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Fire stations will be alerted on the main fire frequency of 154.190 MHz. Once the stations have been alerted, the specifics of the emergency will be given.

Secondary: If the primary system is not operational, then the stations will be contacted by phone. The emergency information will then be given to the units due to respond. Phone numbers are 708-445-3300.

AID OUTSIDE JURISDICTION BOUNDARY (*Exhibit 9*)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

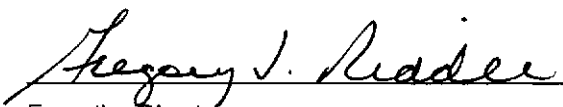
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

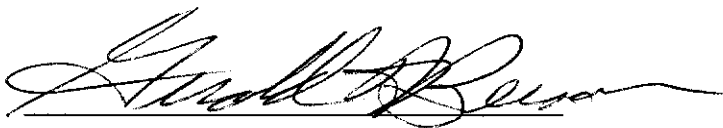
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: WEST SUBURBAN CONSOLIDATED
DISPATCH CENTER

Agency: OAK PARK FIRE DEPARTMENT

By 
Title: Executive Director

By 
Title: ETSB Chairman



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CALL HANDLING (*Exhibit 8*)

West Suburban Consolidated Dispatch Center PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Police units will be dispatched over the radio using the primary frequency of 154.845 MHz.

Secondary: If the primary dispatch method is not available, then units will be given their emergency information over the mobile data system.

AID OUTSIDE JURISDICTION BOUNDARY (*Exhibit 9*)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: West Suburban Consolidated
Dispatch Center

Agency: Oak Park Fire Department

By

Title: Executive Director

By

Title: Police Chief



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AGREEMENTS

February 22, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the Oak Park Emergency Telephone System Board (ETSB), and the Berwyn Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (*Exhibit 8*)

West Suburban Consolidated Dispatch Center PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Berwyn Fire Department using the radio frequency of 154.190 MHz.

Secondary: If the primary dispatch method of contacting the Berwyn Fire Department fails, then WSCDC will use the telephone at number 708-484-1644.

AID OUTSIDE JURISDICTION BOUNDARY (*Exhibit 9*)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: WEST SUBURBAN CONSOLIDATED
DISPATCH CENTER

Agency: OAK PARK ETSB

By *Gregory J. Kiddle*
Title: Executive Director

By *Arnold B. Brown*
Title: ETSB Chairman

BERWYN FIRE DEPARTMENT

By *Richard Kalwoda*

Title: *DEPUTY DIRECTOR PUBLIC SAFETY
FIRE*



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AGREEMENTS

February 22, 2001

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CALL HANDLING (*Exhibit 8*)

West Suburban Consolidated Dispatch Center (WSCDC) PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Berwyn Police Department using the phone number 708-795-5600.

Secondary: If the primary dispatch method of contacting the Berwyn Police Department fails, then WSCDC will use the police point-to-point radio frequency of 155.370 MHz.

AID OUTSIDE JURISDICTION BOUNDARY (*Exhibit 9*)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: WEST SUBURBAN CONSOLIDATED
DISPATCH CENTER

Agency: OAK PARK ETSB

By

Title: Executive Director

By

Title: ETSB Chairman

BERWYN POLICE DEPARTMENT

By

Title:

CHAIRMAN E.T.S.B.



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February 22, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the Oak Park Emergency Telephone System Board (ETSB), and the Chicago Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (*Exhibit 8*)

West Suburban Consolidated Dispatch Center PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Chicago Fire Department using the telephone at number 312-742-0911.

Secondary: If the primary dispatch method of contacting the Chicago Fire Department fails, then WSCDC will use the NIFERN frequency of 154.265 MHz.

AID OUTSIDE JURISDICTION BOUNDARY (*Exhibit 9*)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: WEST SUBURBAN CONSOLIDATED
DISPATCH CENTER

Agency: OAK PARK ETSB

By Gregory J. Ridder

Title: Executive Director

By Harold A. Brown

Title: ETSB Chairman

CHICAGO FIRE DEPARTMENT

By James J. Joyce

Title: Fire Commissioner



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February 22, 2001

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This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the Oak Park Emergency Telephone System Board (ETSB), and the Chicago Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (*Exhibit 8*)

West Suburban Consolidated Dispatch Center (WSCDC) PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Chicago Police Department using the phone number 312-742-0911.

Secondary: If the primary dispatch method of contacting the Chicago Police Department fails, then WSCDC will use the police point-to-point radio frequency of 155.370 MHz.

AID OUTSIDE JURISDICTION BOUNDARY (*Exhibit 9*)

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It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: WEST SUBURBAN CONSOLIDATED
DISPATCH CENTER

Agency: OAK PARK ETSB

By *Gregory J. Riddle*

Title: Executive Director

By *Donald A. Ross*

Title: ETSB Chairman

CHICAGO POLICE DEPARTMENT

By *Anthony A. Davis*

Title: EXECUTIVE DIRECTOR - OEC



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AGREEMENTS

February 22, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the Oak Park Emergency Telephone System Board (ETSB), and the Cicero Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (*Exhibit 8*)

West Suburban Consolidated Dispatch Center PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Cicero Fire Department using the radio frequency of 154.190 MHz.

* Secondary: If the primary dispatch method of contacting the Cicero Fire Department fails, then WSCDC will use the telephone at number 708-652-6121.

AID OUTSIDE JURISDICTION BOUNDARY (*Exhibit 9*)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

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PSAP: WEST SUBURBAN CONSOLIDATED
DISPATCH CENTER

Agency: OAK PARK ETSB

By

Title: Executive Director

By

Title: ETSB Chairman

CICERO FIRE DEPARTMENT

By

Title:

Fire Marshal



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This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the Oak Park Emergency Telephone System Board (ETSB), and the Cicero Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (*Exhibit 8*)

West Suburban Consolidated Dispatch Center (WSCDC) PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Cicero Police Department using the phone number 708-652-2130.

Secondary: If the primary dispatch method of contacting the Cicero Police Department fails, then WSCDC will use the police point-to-point radio frequency of 155.370 MHz.

AID OUTSIDE JURISDICTION BOUNDARY (*Exhibit 9*)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

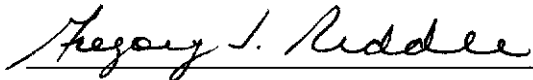
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PSAP: WEST SUBURBAN CONSOLIDATED
DISPATCH CENTER

Agency: OAK PARK ETSB

By 

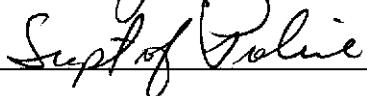
Title: Executive Director

By 

Title: ETSB Chairman

CICERO POLICE DEPARTMENT

By 

Title: 



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February 22, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the Oak Park Emergency Telephone System Board (ETSB), and the Cook County Sheriff's Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

West Suburban Consolidated Dispatch Center (WSCDC) PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Cook County Sheriff's Police Department by calling phone number 847-458-1000.

Secondary: If the primary dispatch method of contacting the Cook County Sheriff's Police Department fails, then WSCDC will use the police point-to-point radio frequency of 155.370 MHz.

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

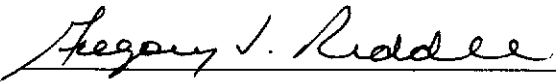
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

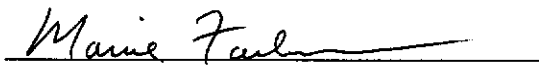
PSAP: WEST SUBURBAN CONSOLIDATED
DISPATCH CENTER

Agency: OAK PARK ETSB

By 
Title: Executive Director

By 
Title: ETSB Chairman

COOK COUNTY SHERIFF'S POLICE DEPARTMENT

By 
Title: 9-1-1 COORDINATOR



The Village of Oak Park
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Oak Park, Illinois 60301-1404

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fire@vil.oak-park.il.us

Exhibits 8 & 9

AGREEMENTS

February 22, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the Oak Park Emergency Telephone System Board (ETSB), and the Cook County Forest Preserve Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (*Exhibit 8*)

West Suburban Consolidated Dispatch Center (WSCDC) PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Cook County Forest Preserve Police Department by calling phone number 708-771-1000.

Secondary: If the primary dispatch method of contacting the Cook County Forest Preserve Police Department fails, then WSCDC will use the police point-to-point radio frequency of 155.370 MHz.

AID OUTSIDE JURISDICTION BOUNDARY (*Exhibit 9*)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: WEST SUBURBAN CONSOLIDATED
DISPATCH CENTER

Agency: OAK PARK ETSB

By Gregory J. Riddle
Title: Executive Director

By [Signature]
Title: ETSB Chairman

COOK COUNTY FOREST PRESERVE POLICE DEPARTMENT

By Charles Coleman Jr.
Title: CHIEF OF POLICE



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Exhibits 8 & 9

AGREEMENTS

February 22, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the Oak Park Emergency Telephone System Board (ETSB), and the Elmwood Park Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (*Exhibit 8*)

West Suburban Consolidated Dispatch Center PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Elmwood Park Fire Department using the NIFERN frequency of 154.265 MHz.

Secondary: If the primary dispatch method of contacting the Elmwood Park Fire Department fails, then WSCDC will use the telephone at number 708-453-2600.

AID OUTSIDE JURISDICTION BOUNDARY (*Exhibit 9*)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: WEST SUBURBAN CONSOLIDATED
DISPATCH CENTER

Agency: OAK PARK ETSB

By *Gregory J. Riddle*
Title: Executive Director

By *Paul A. Reiser*
Title: ETSB Chairman

ELMWOOD PARK FIRE DEPARTMENT

By *Kerry Hoffman*
Title: *Fire Chief*



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Exhibits 8 & 9

AGREEMENTS

February 22, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the Oak Park Emergency Telephone System Board (ETSB), and the Elmwood Park Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (*Exhibit 8*)

West Suburban Consolidated Dispatch Center (WSCDC) PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Elmwood Park Police Department using the phone number 708-453-2137.

Secondary: If the primary dispatch method of contacting the Elmwood Park Police Department fails, then WSCDC will use the police point-to-point radio frequency of 155.370 MHz.

AID OUTSIDE JURISDICTION BOUNDARY (*Exhibit 9*)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

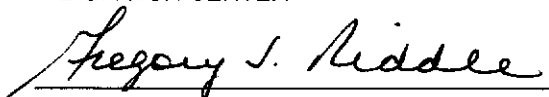
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.


PSAP: WEST SUBURBAN CONSOLIDATED
DISPATCH CENTER

Agency: OAK PARK ETSB

By 
Title: Executive Director

By 
Title: ETSB Chairman

ELMWOOD PARK POLICE DEPARTMENT

By 
Title: ETSB Chairman



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Exhibits 8 & 9

AGREEMENTS

February 22, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the Oak Park Emergency Telephone System Board (ETSB), and the Forest Park Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (*Exhibit 8*)

West Suburban Consolidated Dispatch Center PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Forest Park Fire Department using the radio frequency of 154.190 MHz.

Secondary: If the primary dispatch method of contacting the Forest Park Fire Department fails, then WSCDC will use the telephone at number 708-366-1234.

AID OUTSIDE JURISDICTION BOUNDARY (*Exhibit 9*)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

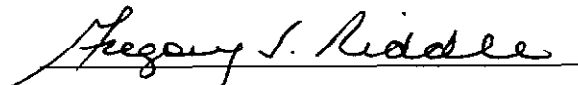
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

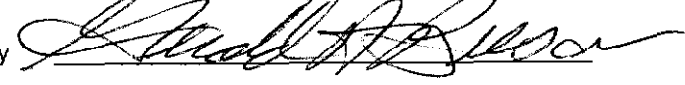
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.


PSAP: WEST SUBURBAN CONSOLIDATED
DISPATCH CENTER

Agency: OAK PARK ETSB

By 
Title: Executive Director

By 
Title: ETSB Chairman

FOREST PARK FIRE DEPARTMENT

By 
Title: Finance Secretary



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Exhibits 8 & 9

AGREEMENTS

February 22, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the Oak Park Emergency Telephone System Board (ETSB), and the Forest Park Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (*Exhibit 8*)

West Suburban Consolidated Dispatch Center (WSCDC) PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Forest Park Police Department using the primary frequency of 154.845 MHz.

Secondary: If the primary dispatch method of contacting the Forest Park Police Department fails, then WSCDC will use the police point-to-point radio frequency of 155.370 MHz.

AID OUTSIDE JURISDICTION BOUNDARY (*Exhibit 9*)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

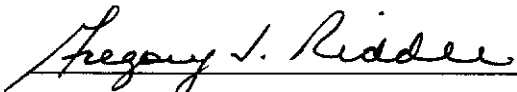
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

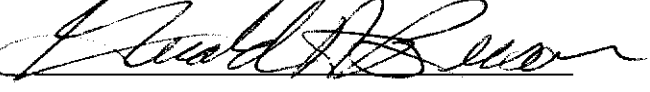
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.


PSAP: WEST SUBURBAN CONSOLIDATED
DISPATCH CENTER

Agency: OAK PARK ETSB

By 
Title: Executive Director

By 
Title: ETSB Chairman

FOREST PARK POLICE DEPARTMENT

By 
Title: ETSB Chairman



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Exhibits 8 & 9

AGREEMENTS

February 22, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the Oak Park Emergency Telephone System Board (ETSB), and the Illinois State Police for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (*Exhibit 8*)

West Suburban Consolidated Dispatch Center (WSCDC) PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Illinois State Police using the phone number 847-294-4444.

Secondary: If the primary dispatch method of contacting the Illinois State Police fails, then WSCDC will use the police point-to-point radio frequency of 155.370 MHz.

AID OUTSIDE JURISDICTION BOUNDARY (*Exhibit 9*)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: WEST SUBURBAN CONSOLIDATED
DISPATCH CENTER

Agency: OAK PARK ETSB

By Gregory J. Riddle
Title: Executive Director

By Frank D. Brown
Title: ETSB Chairman

ILLINOIS STATE POLICE

By Sam W. Arler
Title: DIRECTOR



The Village of Oak Park
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Exhibits 8 & 9

AGREEMENTS

February 22, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the Oak Park Emergency Telephone System Board (ETSB), and the River Forest Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (*Exhibit 8*)

West Suburban Consolidated Dispatch Center PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the River Forest Fire Department using the primary frequency of 154.190 MHz.

Secondary: If the primary dispatch method of contacting the River Forest Fire Department fails, then WSCDC will use the telephone at number 708-366-7629.

AID OUTSIDE JURISDICTION BOUNDARY (*Exhibit 9*)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: WEST SUBURBAN CONSOLIDATED
DISPATCH CENTER

Agency: OAK PARK ETSB

By

Title: Executive Director

By

Title: ETSB Chairman

RIVER FOREST FIRE DEPARTMENT

By

Title:

FIRE CHIEF



The Village of Oak Park
Fire Headquarters
100 N. Euclid Avenue
Oak Park, Illinois 60301-1404

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Exhibits 8 & 9

AGREEMENTS

February 22, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the Oak Park Emergency Telephone System Board (ETSB), and the River Forest Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (*Exhibit 8*)

West Suburban Consolidated Dispatch Center (WSCDC) PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the River Forest Police Department using the primary frequency of 154.845 MHz.

Secondary: If the primary dispatch method of contacting the River Forest Police Department fails, then WSCDC will use the mobile data system to dispatch the units.

AID OUTSIDE JURISDICTION BOUNDARY (*Exhibit 9*)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

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It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: WEST SUBURBAN CONSOLIDATED
DISPATCH CENTER

Agency: OAK PARK ETSB

By

Title: Executive Director

By

Title: ETSB Chairman

RIVER FOREST POLICE DEPARTMENT

By

Title:

CHIEF OF POLICE

Remotes NXX(s)	A-Link	End Office NXX(s)	A-Link Trk Grp Size	Control Office	B-Link Trk Grp Size	PSAP Name and Address	Database Access
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OAK PARK CG1 — 6
209 358 366 383 386 445
488 524 660 763 771 848

Alternate Providers

ALLEGIANCE — 2
Oak Park-851

AT&T — 4
Oak Park-934

FOCAL — 2
Oak Park-434

FRONTIER — 2
Oak Park-919

MCI — 2
Oak Park-622

MGC COMM. — 2
Oak Park-628

NEXT LINK — 2
Oak Park-406

OVATION — 4
Oak Park-725

TELEPORT — 4
Oak Park-948

TELIGENT — 2
Oak Park-613

ELK GROVE

WEST SUBURBAN CONSOLIDATED DISPATCH CENTER E9-1-1 NETWORK DIAGRAM NPA - 708

- W. Suburban Consolidated Disp. Ctr.
- 400 PARK AV.

7 River Forest
WIRELINE TRUNKS, BACK-UP PSAP: OAK PARK

2 WIRELESS TRUNKS, BACK-UP PSAP: OAK PARK

4 Oak Park Police
1 Village Hall Plaza
Oak Park
WIRELINE BACK-UP PSAP: FOREST PARK
WIRELESS BACK-UP PSAP: ELMWOOD PARK

To ALI/DMS
E 9-1-1 Database

Alternate Providers (Cont'd)

2 PRISM ILLINOIS
Oak Park-420

Rev Date: 03/21/01



The Village of Oak Park
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VILLAGE OF OAK PARK TEST PLAN

West Suburban Consolidated Dispatch Center (WSCDC) will conduct the following testing for the Village of Oak Park wireline 9-1-1 system prior to going live. Since the Village of Oak Park has a single ESN, we will test it for proper routing. Test calls will be made from various areas in Oak Park to make sure they are properly routed to WSCDC. We will also do testing from phones on the borders of Oak Park to make sure they are correctly routed to WSCDC. In addition we will test pay phones in Oak Park to make sure they are routed to WSCDC.